

PRICING POLICY

Please read below the terms and conditions for pricing. By purchasing Business Excellence Software Tools – BEST software you explicitly agree with this pricing policy.

The software solution on our web site (<https://businessexcellencesolutions.com>) is available for purchase according to this policy.

All transactions for purchase of the software solution are made through payment gateways that use SSL encryption. These payment gateways are safe and secure for using this types of credit cards: Mastercard (Standard/ Business/ Gold), Maestro, Visa/ Electron/ Classic/ Business/Gold, Diners cards.

Since your purchase is a digital software solution, it is available immediately after payment confirmation, and all purchases made on our web site are refundable, according to the [Refund Policy](#).

“Business Excellence Solutions” reserves the right to amend any information, including but not limited to prices, technical specifications, terms of purchase and product or service offerings without prior notice.

According to Technical specifications the software solutions consists of 10 modules. You have an option to purchase one of the 3 packages of the software solution (Basic, Advanced or Premium).

The prices per each package are given on our web site at the [Pricing page](#).

You can upgrade the previously purchased package to the next higher package, which will be subject to additional charges:

Package upgrade	Upgrade charges
Basic > Advanced	200 €
Advanced > Premium	200 €

Discount conditions:

- If you purchase the software solution for more than one company (example for more affiliated companies) you will get discount of 10 % of the total price per each company.

Pricing based on the customer support:

There are three types of customer support (described on our web site at the support page):

1. Embedded customer support in the software solution – included in the software price
2. Technical support – included in the software price
3. Consulting support – the included levels of consulting support is shown in each of the pricing packages and the consulting support levels are explained in the Customer Support policy.

*** Additional consulting support will be provided on request and charged 30 € per consulting hour.**

ACCEPTANCE OF THIS PRICING POLICY

It is your responsibility to familiarize yourself with this policy. By placing an order for the software, you indicate that you have read and that you agree with and fully accept the terms of this Pricing policy